

The 31st Annual
Homebuyers' Choice
AWARDS 2026

TrustBuilder® CX
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Builders

First Year Customer Service

Nominees for medium-volume

- Akel Homes
- Giddens Homes
- Grant & Co. – Kim Grant Homes
- Minto Communities USA – West Florida
- Thomas James Homes – Northern California

WINNER: Akel Homes

Nominees for large-volume

- Olson Homes
- Tri Pointe Homes – Bay Area
- Tri Pointe Homes – Las Vegas
- Tri Pointe Homes – Orange County – Los Angeles
- Tri Pointe Homes – Sacramento

WINNER: Tri Pointe Homes – Las Vegas

Builders

First Year Home Quality

Nominees for medium-volume

- FCB Homes
- Giddens Homes
- Grant & Co. – Kim Grant Homes
- Minto Communities USA – West Florida
- Thomas James Homes – Northern California

WINNER: Giddens Homes

Nominees for large-volume

- Minto Communities USA – Northeast Florida
- Olson Homes
- Tri Pointe Homes – Las Vegas
- Tri Pointe Homes – Orange County – Los Angeles
- Tri Pointe Homes – Sacramento

WINNER: Tri Pointe Homes – Orange County-Los Angeles

Builders

Purchase Experience

Nominees for medium-volume

- Camelot Homes
- Minto Communities USA – West Florida
- Park Square Homes – Tampa
- Risewell Homes – Bay Area
- View Homes – View Homes – San Antonio

WINNER: Park Square Homes – Tampa

Nominees for large-volume

- Baessler Homes
- Century Communities – CCS San Antonio
- Minto Communities USA – South Florida
- Tri Pointe Homes – Las Vegas
- Tri Pointe Homes – Orange County – Los Angeles

WINNER: Century Communities – CCS San Antonio

Builders

Design Experience

Nominees for medium-volume

- Minto Communities USA – West Florida
- Park Square Homes – Tampa
- Tri Pointe Homes – Colorado
- View Homes – Desert View Homes – Las Cruces
- View Homes – View Homes San Antonio

WINNER: Park Square Homes – Tampa

Nominees for large-volume

- Century Communities – CCS Austin
- Century Communities – CCS San Antonio
- Minto Communities USA – Northwest Florida
- Tri Pointe Homes – Austin
- Tri Pointe Homes – Orange County – Los Angeles

WINNER: Century Communities – CCS San Antonio

Builders

Sales from Referral

Nominees for medium-volume

- Century Communities – CMP Gainesville
- Century Communities – CMP Lehigh – Labelle
- GL Homes – Palm Beach Adult
- Minto Communities USA – West Florida
- Your Valley Homebuilder

WINNER: GL Homes – Palm Beach Adult

Nominees for large-volume

- GL Homes – Palm Beach Luxury
- GL Homes – St. Lucie Adult
- Minto Communities USA – Northeast Florida
- Minto Communities USA – South Florida
- Robson Resort Communities

WINNER: Minto Communities USA – South Florida

Builder Divisions

Best Customer Communication

Nominees

- Giddens Homes
- Minto Communities USA – West Florida
- Park Square Homes – Tampa
- Tri Pointe Homes – Las Vegas
- Tri Pointe Homes – Orange County – Los Angeles

WINNER: Tri Pointe Homes – Orange County – Los Angeles

Builder Divisions

Most Improved Builder

Nominees

- Kolter Homes – Southwest Florida
- Legend Classic Homes – San Antonio
- Park Square Homes – Tampa
- Risewell Homes – Colorado
- Smith Family Homes – Heritage

WINNER: **Park Square Homes – Tampa**

Representatives

Customer Service Representative

Nominees

- Alyssa Arnold, Tri Pointe Homes – Inland Empire – San Diego
- Janet Aponte, Tri Pointe Homes – Orange County – Los Angeles
- Jesse Soto, Tri Pointe Homes – Orange County – Los Angeles
- Joshua Clarke, Tri Pointe Homes – Las Vegas
- Rick Gardner, Tri Pointe Homes – Orange County – Los Angeles

WINNER: Rick Gardner, Tri Pointe Homes – Orange County – Los Angeles

Representatives

Construction Representative

Nominees

- Alexander Martin, Minto Communities – USA, South Florida
- Bryan McColgan, Tri Pointe Homes – Orange County – Los Angeles
- Humberto Heredia, Tri Pointe Homes – Orange County – Los Angeles
- Jonathan Jensen, Tri Pointe Homes – Las Vegas
- Kevin Laser, Minto Communities – USA, Northwest Florida
- Mariano Chavez, Century Communities – CCS San Antonio

WINNER: Humberto Heredia, Tri Pointe Homes – Orange County – Los Angeles

Representatives

Sales Representative

Nominees

- Dylan Brush, Tri Pointe Homes – Orange County – Los Angeles
- James Gross, Tri Pointe Homes – Orange County – Los Angeles
- Joey Mann, Tri Pointe Homes – Houston
- Jose Ochoa, Century Communities – CCS San Antonio
- Kimberly Blackburn, Tri Pointe Homes – Orange County – Los Angeles

WINNER: James Gross, Tri Pointe Homes – Orange County – Los Angeles

Representatives

Design Representative

Nominees

- Alison Melvin, Tri Pointe Homes – Orange County – Los Angeles
- Andrea Polednak, Tri Pointe Homes – Las Vegas
- Jon Wagner, Tri Pointe Homes – Austin
- Katie Thompson, Robson Resort Communities
- Liz Delgado, Tri Pointe Homes – Orange County – Los Angeles

WINNER: **Andrea Polednak, Tri Pointe Homes – Las Vegas**

Top Honors

Overall Purchase & Ownership Experience

Nominees for single division

- Akel Homes
- Camelot Homes
- Conaway's Home Group
- Giddens Homes
- Olson Homes

WINNER: Olson Homes

Nominees for multi-division

- Minto Communities – USA
- Park Square Homes
- Stylecraft
- Tim Lewis Communities
- Tri Pointe Homes

WINNER: Minto Communities – USA

Top Honors

Customer Experience Leader
of the Year

**WINNER: Chris Reynolds, VP of
Operations & Customer Service,
Atlantic Builders, Virginia**

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TrustBuilder CX, Powered by Eliant, helps builders turn homeowner feedback into a better customer experience at every stage.

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